

BOOKING CONTRAT

Date _____

BETWEEN

SARL LE LEVANT HELLO SUMMER INN "HOLIDAY CAMP"*******AVENUE CHARLES CAUQUIL • BP 43 • 34350 VALRAS-PLAGE****Phone: 00 33 (0)4 67 32 04 45 • accueil@hellosummerinn.com • OPEN FROM 1ST MAY TO 19TH SEPTEMBER 2021**

AND

Name	First Name
Address	Postcode
Ville	Country
Phone	E-Mail

Compulsory list of persons staying on the campsite

		AGE	BIRTH DATE
1. Name	First name	____	____ ____ ____ ____ ____ ____
2. Name	First name	____	____ ____ ____ ____ ____ ____
3. Name	First name	____	____ ____ ____ ____ ____ ____
4. Name	First name	____	____ ____ ____ ____ ____ ____
5. Name	First name	____	____ ____ ____ ____ ____ ____
6. Name	First name	____	____ ____ ____ ____ ____ ____
7. Name	First name	____	____ ____ ____ ____ ____ ____
8. Name	First name	____	____ ____ ____ ____ ____ ____

The management reserves the right to cancel the booking the day of arrival if the occupants are not those mentioned, or when the number of occupants exceeds the authorized capacity.

DATE

Arrival	Departure	2021
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ACCOMMODATION**ARRIVAL FROM 4 P.M. • DEPARTURE BETWEEN 7 A.M. AND 10 A.M.10H (BY APPOINTMENT).**

- SUMMER SUITE** 2 pers. + air co + animal
 - FAMILY ECO** 4 pers. + 1 baby + animal
 - FAMILY COSY** 4 pers. + 1 baby + air co
 - DUO 8** 8 pers. + air co + animal
 - LOGGIA** 4 pers. + 1 baby + air co
 - HOLIDAY 3** 6 pers. + clim + 3 chambres
 - COTTAGE XXL** 5 pers. + air co + PMR + animal
 - MUST** 5 pers. + baby + air co
 - GARDEN LODGE** 4 pers. + baby + air co
 - YELLOW TRIBU** 6 pers. + baby + air co
- Desired criteria: _____

Extra

- Pets (kept on a leash and vaccinated)
- Second car or boat/trailer/motocycle/ tent (authorized if you have place left on the pitch)

To book right now

- Baby cot: 3 €/day
- High Chair: 3 €/day
- Pusch Chair: 3 €/day
- Linnen set: 10 €/set (single bed)
- Linnen set: 15 €/set (double bed)
- Linnen set: 18 €/set (Queen Size)
- Bath Set: 7 € hand and bath towels/ pers./stay)
- Final cleaning: 60 €
- Final cleaning Duo 8: 100 €
- Baby cot + high chair: 5 €/day

PITCHES**ARRIVAL FROM 2 P.M. DEPARTURE BEFORE 12 A.M.****INDICATE THE SIZE OF YOUR EQUIPMENT:**

- TENT
 - CARAVAN
 - CAMPER
- Name of the caravan storage _____

- Fridge rental : 4€/day (bring an electric extension lead +/- 10 m.) Desired criteria: _____

HOUSE RULES

If the booking is made more than 30 days before the date of arrival, send your booking form with an advance of 15 % of the total amount of the stay (fill in fram bellow). The balance has to be paid 30 days before the dates of arrival. If the booking is made less than 30 days before the date of arrival, send the booking form with the payment of the total amount of the stay with the local tax and the eco contribution.

PROMOTION CODE _____

Amount of the advance 15 %	_____	€
Local tax to add 0,66 €/pers./day (over 18 years old), base 2020)	_____	€
Cancellation insurance optional (3,5% of your stay)	_____	€
Eco contribution (over 18 y/o: 0,19 €, under 18 y/o: 0,15 €)	_____	€
TOTAL AMOUNT =	_____	€

MODE OF PAYMENT Bank draft (ask for IBAN) Credit Card

I authorize that my credit card will be charged (CB/Visa/Eurocard/Mastercard)

Name: _____

_____|_____|_____|_____|_____|_____|_____|_____|_____|_____|

EXPIRE AT

SECURITY CODE

_____|_____|_____|_____|
MONTH YEAR_____|_____|_____|_____|
3 LAST NUMBERS ON THE
BACK OF THE CREDIT CARD I authorize the camping HELLO SUMMER INN to autodebit my credit card 30 days before the arrival date

I declare that I have read the general conditions of sale and the prices and I accept them.

On the other hand, I commit that every per-son over 4 years, mentioned above, will wear the bracelet on the campsite during the whole stay.

Date et signature

PRECEDED BY THE WORDS «READ AND APPROVED»

GENERAL CONDITIONS OF SALE

In order to benefit from the services offered by Hello Summer Inn, we ask you to carefully read the general terms and conditions below. These conditions govern the sales of stay and are valid at the time the order is placed. Booking a stay implies full adherence to our terms and conditions.

Booking conditions and fees

The Holiday camp Hello Summer Inn does not charge a booking fee for rental accommodation and pitches. The reservation becomes effective solely with the agreement of the camping, upon receipt of the deposit and either upon receipt of the booking contract duly complete and signed or upon your agreeing to the general conditions of sale when booking on line. Hello Summer Inn is not bound by bookings unless it has accepted them. Hello Summer Inn is free to accept or refuse bookings depending on availability and, in general, depending on any circumstances that are likely to be prejudicial to the execution of the booking made. Hello Summer Inn offers family holidays, in the traditional sense, and the accommodations has been specially designed for this purpose. Hello Summer Inn reserves the right to refuse any booking that might contravene or attempt to pervert this principle. Booking of camping pitches or rented accommodation is made strictly on a personal basis. Under no circumstances may you sublet or transfer your reservation without the prior consent of the camping. Minors must be accompanied by their parents or legal guardians.

Camping Pitches

The basic package includes the pitch for the tent, caravans, or camper van for one or two people, access to the toilet blocks and to the residential facilities. Extra person on a pitch must not exceed the total authorized number of 6 person per pitch.

Renting

The rental accommodation are fully equipped. The basic package ranges from 2 to 8 persons, depending on the type of accommodation. Hello Summer Inn reserves the right to refuse access to the camping to families whose number exceeds the capacity of the accommodation rented.

Prices and tourist tax

Prices shown are effective for the 2020 season. They correspond to one night and are quoted in euros including VAT. The tourist tax may be modified without warning by the local council.

Conditions of payment

> For bookings made more than 30 days before the start of the holiday, the deposit of 15% of the total price of the facilities booked must be paid to the camp at the time of booking. The balance must be paid to the camp no later than 30 days before the start of a holiday. If the balance is not received from customers at least 30 days before the start of their holiday, the camp reserves the right to cancel the booking and to readvertise the accommodation for rental.

> For bookings made less than 30 days before the holiday start date, payment must be made in full at the time of booking with the camp (15 % deposit + balance of stay).

Cancellations and alterations

1- Changing your booking. Changes to your reservation can be made without charge subject to availability in the campsite, by writing to Hello summer Inn. (Post or email).

In the absence of a message from you, indicating a postponement of the arrival date, the accommodation may be available again for sale 24 hours after the date of arrival mentioned in the contract and you will consequently lose the benefit of your booking.

2. Unused facilities. Any stay that is interrupted or cut short (late arrival, early departure) by you shall not give rise to any reimbursement.

3. Cancellations by Hello Summer Inn Holiday Camp. In the event of cancellation by Hello SUMMER Inn Holiday Camp, except in the case of force majeure, the stay will be refunded in full. No right of withdrawal in the case of reservation of stays done at distance. In accordance with the provisions of Article L. 221-28 of the French Consumer Code, the consumer does not have a withdrawal period of 14 days for the distance selling of services of accommodation provided to a customer date or a specified period.

4. Cancellation due to camper.

If campers cancel their bookings without taking out cancellation insurance, for one of the following reasons (preventing the stay): border closures, administrative closure of the camp, customer placed in quarantine on arrival or when he or she returns to home country, travel restrictions to a number of kms meaning he or she cannot come to the campsite. A credit voucher for an amount corresponding to the total of amounts already paid, valid for 2 years, will be issued by the campsite. If the customer reject this credit voucher, he or she will receive a refund, on request, of the corresponding amount.

If campers cancel their booking having taken out cancellation insurance amounts paid are covered by the guarantee in line with the terms and conditions of cancellation.

Your Stay

1. Arrival: free day of arrival depending on the planning for pitches. Saturday, Sunday or Wednesday available for accommodations.

2. Rental accommodation: on the day of your arrival in Hello Summer Inn, you may check in from 4 pm and you will be required to pay a deposit when being handed the keys to your accommodation.

3. During your stay: it is up to clients to ensure they have insurance cover: campers are responsible for looking after their personal belongings. The Holiday Camp shall in no event be held liable in case of an incident involving campers' civil liability. Each tenant is responsible for disturbances and nuisance caused by persons staying with or visiting them.

4. Departure: Rental accommodation: on the day of departure specified in your contract, the rental accommodation must be vacated from 7.30 am until 10 a.m. (take an appointment) The accommodation shall be left perfectly clean and the inventory may be checked. Any breakage or damage shall be payable by you along with any repairs to the premises, if that should prove necessary. At the end of your stay, the deposit shall be refunded to you after deduction of compensation retained, on production of the supporting invoices, against possible damage ascertained during the departure inventory. The retention of the deposit does not preclude additional compensation in the event of the expenses being greater than the amount of the deposit. Rental accommodation: in the event of the accommodation not having been cleaned before your departure, axed cleaning charge of at least 60€, including taxes, shall be invoiced to you. For any delayed departure, you may be charged for an additional day at the price applicable for that night.

Animals

Animals are allowed in the accommodations except in types "Must" and "Family Cosy".

Pets are permitted in The Holiday Camp Hello Summer Inn (except dogs which are listed in France's 1st and 2nd categories), with payment required when the booking is made. When admitted, they must be kept on a leash at all times. They are prohibited from swimming pool areas, in food shops, and in buildings. Dogs' and cats' vaccination certificates must be up to-date.

Visitors

Visitors must present themselves at the reception and pay an entrance fee to the Holiday Camp. Access to swimming's pools and Fitness room is strictly reserved for residents.

Identification bracelet

A bracelet per person will be given to you at the reception desk upon arrival. It must be worn visibly on the wrist throughout your stay in order to be able to prohibit access to anyone outside the Holiday Camp which could create disturbance and nuisance.

Mediation

In the event of a dispute with our establishment, or if you are not satisfied with the response you receive, you may refer to the Medicys mediation centre after a period of one month following the registered letter. Please make your submission online at www.medicys.fr, or by post to: Medicys - 73 Boulevard de Clichy - F- 75009 PARIS.

Responsibility of the Holiday Camp

The client acknowledges that the Holiday Camp may not be held responsible for any false information supplied by its partners or by any third party that might be specified in its brochures or on its websites, concerning residential premises, and particularly its photographs, descriptions, activities, leisure activities, services and dates of operation. All photographs and text used in the brochures or on the websites do not form part of any contractual obligation. They are for information purposes only. Certain activities and facilities ordered by the Holiday Camp and specified in the brochure description may be cancelled, particularly as a result of weather conditions or for reasons of force majeure, as defined by French law.

Data-processing and liberties

the information you provide us with at the time of your booking will not be transmitted to any third party. The Holiday Camp Hello Summer Inn shall treat this information as confidential. It shall be used solely by the Holiday camp internal services for processing your booking and to enhance and personalise communication and the services ordered to clients concerning your centres of interest. In accordance with the data-processing and liberties law of 6 January 1978, you have the right to access, amend and change personal data relating to you. To do this, simply write to the Holiday camp Hello Summer Inn, stating your full name and address.

